



Queensland
Government

Department of
Natural Resources,
Mines and Energy

25 June 2018

Mr Adrian Hallewell
adrian@hallewell.com.au

Dear Adrian

Thank you for your email of 19 June 2018 enquiring about the changes to lodgement hours at the Toowoomba Business Centre.

The Registrar of Titles has actively promoted electronic lodgements over the past 17 years as a more efficient and effective service for professional lodgers. More recently, eConveyancing has been made available to legal practitioners and financial institutions.

The uptake of on-line and postal options has reduced the need for over the counter title lodgement services.

The Director General approved the move to compressed lodgement hours and they have been successfully implemented in four regional centres to date with customers initially changing the times they lodge titles documents and progressively increasing their use of alternate delivery strategies.

Toowoomba is one of seven South Region centres approved to move to compressed hours on Monday 2 July based on the number of documents received at the centre. Other centres moving to compressed hours are Bundaberg, Maryborough, Gympie, Caboolture, Ipswich and Beenleigh.

Titles Registry documents can still be lodged at the Toowoomba Business Centre from Monday to Friday, however the lodgement hours will change to 10am to 12pm; and 1pm to 3pm from Monday 2 July 2018.

The Toowoomba Business Centre will remain open for general, non-titling related business between the hours of 8.30am to 4.30pm, Monday to Friday.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Wally', with a long horizontal stroke extending to the right.

Wally Kearnan
Executive Director
South Region